

The service

Via Greenwich is a fully integrated drug and alcohol service, providing clinical and psychosocial interventions from a main treatment hub in Greenwich and from a range of satellite services in the borough. The team actively promotes recovery and work with individuals that are directly and indirectly affected by drug and alcohol dependency, working with the local community to improve the health and wellbeing of Greenwich residents, irrespective of circumstance.

This service is an established community integrated service that is well performing and highly functioning, it is CQC registered to provide a range of clinical interventions including BBV and health interventions, opioid substitution treatment (OST), and community detox alongside a comprehensive psychosocial and recovery focussed model.

About the role

The aim of this exciting new role is to support a specialist smoking cessation service that seeks to improve the health of individuals.

Areas of involvement / responsibility

The Volunteer Smoking Cessation Advisor will promote smoking cessation within the service and will work collaboratively with colleagues.

As part of your role, you will be expected to:

- Support the running of smoking cessation clinic, including booking appointments, correspondence, and answering enquiries from people who come into the service.
- To liaise with other professionals and community groups to promote the service and encourage appropriate referrals.
- To help the service maintain appropriate records to track and meet key performance indicators.
- To support community engagement and awareness events across the borough.

Volunteer smoking cessation advisors have the opportunity to shadow and observe other professionals delivering smoking cessation interventions and will be supported to interact with service users and attend training that would enable them to gain experience as a qualified smoking cessation advisor.

What skills do I need?

- Passion for and knowledge of smoking cessation services.
- Experience of working with any group of health service users is desirable.
- Experience of working with other healthcare professionals is desirable.
- Great team working, communication and interpersonal skills.
- Positive attitude and the desire to teach.
- Non-judgmental and supportive approach to people who are facing problems with drugs and alcohol.

What Via can offer you

When you begin volunteering you will be allocated a volunteer supervisor who will act as your main point of contact. They will provide you with ongoing support and supervision and will work closely with you throughout your time at Via.

There is also a central volunteer services team that will support you whilst you are on placement.

In addition, you can expect:

- A full induction to your role and continuous local training
- Access to central staff training opportunities
- Regular supervision

When

We are looking for someone to support the team for 1-2 days per week – days are flexible. We ask that volunteers try to commit for a 6-month period where possible.

How to apply

If you would like to apply for this role, please read the guidance notes on applying for volunteer roles and complete and return an application form with your CV.

Email: volunteers@viaorg.uk